

Dear Homebuyers,

Following observations has been noticed while claim processing

1. Claim documents are being submitted by same claimant through multiple mails for same units-

Please avoid sending multiple mails, incase of size issue, kindly share through google drive

2. Claim documents are being submitted **both** through software and mail (many times **partially documents are submitted by software and partially through mail**) please avoid, since chances of rejections/partial claim processing increases.

Also chances of duplicate claim processing increases

Team IRP